

Frequently Asked Questions

SchoolMessenger App for Families

What is SchoolMessenger?

To make sure that you're receiving school news and alerts in the ways that work best for you, your school is launching a new free communications app (can view things in the mobile or app or web based).

What are the benefits of SchoolMessenger?

- Set your communications preferences for calls, emails, texts, and more
- Receive all kinds of school messages 24/7/365 (group updates, activity alerts, and age level & school-wide notifications) in one single app
- Review your messages on any device – smartphone, laptop, etc.

Where can I download the mobile app?

The SchoolMessenger app will be available on the Android Google Play and Apple iOS app stores under the name "SchoolMessenger."

Are the web app features the same as the mobile app?

Yes. For those who prefer to use a website instead of a mobile app (or who don't have easy access to a smartphone), the SchoolMessenger app's functions will be available online at <https://go.schoolmessenger.com>.

An account for the web app is recognized on the mobile apps, and vice versa.

Is there any cost to download the SchoolMessenger app?

No. The standard app is free and so are the rest of its features that your school enables for you.

Can the SchoolMessenger app be extended with add-on features from my school?

Yes, there are additional modules that can be turned on at the district level. Examples include individual student information and student absence reporting, all within the app. Your school will let you know if and when those added features are available.

